CANCELLATION PACK

General condition

Purpose:

To cover Air Zero G cancellation fees in case of illness or accident.

General provision:

Covered amount: Air Zero G cancellation fees according to sales conditions, with a maximum of 7 950 € incl VAT per passenger

Territoriality : without restriction regarding origin and nationality of passenger

Prerequisite: The cancellation package must be purchased at the same time as the Participant registers for the Air Zero G flight.

Price: 350 € excl VAT
This option is non-cancellable and non-refundable.

Terms:

If a Participant is required to postpone or cancel their flight, we accept a change of Participant at no extra cost (provided the new Participant's registration file is returned complete and validated no later than 48 hours before the flight) or we reimburse the Air Zero G cancellation fees, up to a maximum amount of 7 950€ (inclusive of tax).

We intervene for reasons and circumstances below, exclusion of any other, and subject to provide medical certificate declared fit the participant within the time constraints:
- 30 days after booking if flight is scheduled more than 90 days
- 7 days after booking if flight is scheduled less than 90 days.

For Participants aged 40 and over registering for a flight scheduled more than one year after the booking date, the 30-day period for submitting the medical fitness certificate shall begin on the date corresponding to one year prior to the flight date.

SERIOUS ILLNESS, SERIOUS ACCIDENT OR DEATH, including aggravation of previous illnesses and after-effects of a previous accident concerning Participant, common law partner or de facto or a direct ascendant (father, mother) or a direct descendant (son, daughter), up to a limit of reimbursement of two Participants per event.

PREGNANCY STATEMENT after the booking

ECONOMIC REDUNDANCY of the participant or his or her common law partner, as the decision was not known at the time of Air Zero G flight booking or subscription of present cancellation pack.

ATTENDANCE BEFORE A JUDGE, only in case below:
Participant is summoned as a criminal jury trial,
Or in case of an adoption procedure,

Or in case of the designation of an expert needing presence of participant.
Date of summons has to coincide with date of Air Zero G flight.

DESTRUCTION OF PROFESSIONAL AND/OR PRIVATE FACILITIES occurred after subscription of cancellation pack, as a result of fire, explosion or water damage, provided that mentioned facilities have been destroyed more than 50%.

Case of exclusion:

Cancellation pack doesn't cover damage caused intentionally by the participant or close relatives, or other causes not mentioned above (for example no submission, for any reasons, of essential travelling document, such as identity, etc…)

Participant, who provides false information or documents with the intent to mislead Avico / Air Zero G, lost all rights regarding cancellation pack.

Guarantee period:

The validity period of cancellation pack takes effect the day of agreement subscription and expires upon your arrival at Novespace.

Subscription:

You have to notify AVICO in 5 workdays following event causing trigger of cancellation pack, by email : France@airzerog.com

Or by post: AVICO
33 avenue de Wagram
75017 PARIS
Phone: +33 (0)1.58.61.27.27

Your request must be accompanied with:

-In case of illness or accident, medical certificate stating origin, character, seriousness and predictable consequences of illness or accident, as well as a photocopy of cessation of work, if available.

-In case of economic redundancy, a photocopy of redundancy letter, a photocopy of employment contract, and a photocopy of bank statement,

-In case of pregnancy, a certificate of prenatal exam,

-In case of death, a certificate and a proof of family relationship (civil status form), any justification in other case.